



YODHA PORTAL

FAQ'S



Because **Good Health**, is **Good Business**

YODHA

Latus Group are one of the UKs leading Occupational Health providers.

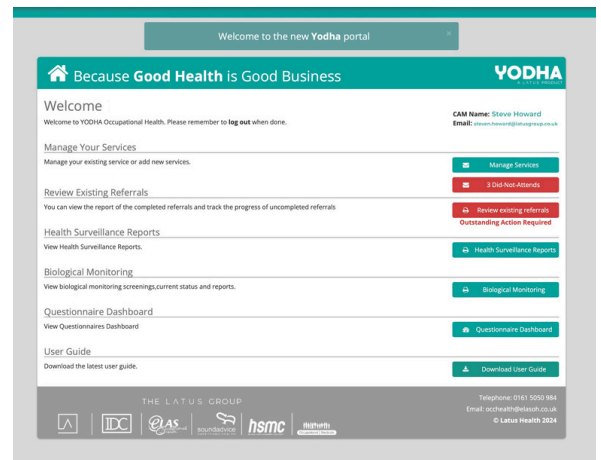
We have the largest team of Occupational Health Technicians in the UK, backed up by a nationwide team of Occupational Health Nurses and Doctors, giving us the combined experience, skills, resource, and expertise to provide nationwide coverage.

YODHA (Your On Demand Health Anywhere) is a comprehensive portal that eliminates time-consuming appointment scheduling, and provides real-time updates for all aspects of appointments, including booking confirmation, appointment completion, clearance certificate storage and follow up actions required.

Any raised health concerns, sickness absence, return to work or follow ups can be easily referred through the management referral process .

YODHA takes the headache out of Occupational Health for HR and managers, by making the process as simple and hassle-free as possible.

Watch our thorough how-to demo on Youtube (link below) or request for a private demo with one of our expert account managers using our Calendly link here: [Calendly.com/portaldemo](https://calendly.com/portaldemo)



For any enquiries, please contact the team
0161 5050 984
clientrelations@latusgroup.co.uk

Watch our **DEMO** on YouTube
[YODHA Portal FAQ's](#)



Q Do I need to inform my employees that we are changing provider?

A: No. IDC (Industrial Diagnostics) falls within the Latus Group so there is no transfer of records required, therefore notification to your employees is not required.

Q Do I need to share any data for the transfer to occur?

A: Yes, this will be part of the onboarding process, we will determine who will have access to the YODHA Portal and it would be a great opportunity to update your staff data to ensure we are holding the most up to date information.

Q Who will have access to the portal from my company?

A: This will be determined during your onboarding process.

Q How long will it take me to gain access to the new system?

A: It's a simple 2-step process that will take under 48 hours.

Step 1: complete & return permissions document.

Step 2: receive your logins and being using the system.

Q What happens if I do not want to switch?

A: All systems switch over on the 3rd June, if you have any concerns or enquiries regarding this, please email clientrelations@latusgroup.co.uk and a member of our team will contact you to discuss this further.

Q Will I still have a point of contact?

A: Yes, your point of contact will remain the same. Also, as part of Latus Group, there is an even bigger team waiting to help you with all your Occupational Health and Wellbeing requirements.

Q What is the status of my previous data and referrals?

A: Your previous data on the OHIMS system will still be accessible and will be kept on our system to be accessed as and when required.

Q How will I get trained on the new platform/system?

A: You should have received an email detailing the transition along with a detailed 'how to guide' demo of the new platform. If you require further assistance, please email clientrelations@latusgroup.co.uk.

Q Is there a minimum term of the new agreement?

A: No, there is no minimum period of agreement. However, our most competitive prices for services start from our 3-year agreements.

Q Is there any change to the service delivery?

A: No, we continue to offer services in a Mobile Medical Unit and On-site rooms. However, we believe you'll find the service more efficient due to our advances in the development of our online Portal.

Q What is the name of the supplier we will be interacting with?

A: From the point of transfer from OHIMS to YODHA, the supplier name you will be interacting with is Latus Group (UK) Ltd. As part of the onboarding process, we will advise you of any changes you may need to make on your internal systems (including updated company address, registration number, bank details etc) and we will support you with any compliance required.